Logging Service Records in PSSP – <u>School Psychologist</u>

All logged services are due the 15th of the following month (eg. September due October 15th).

CASELOAD: Even if only temporarily seeing students for evals and IEPs, your caseload should be current. Add and remove students as necessary. **NOTE**: If removing student(s), do this only after all services have been logged.

From **PSSP homepage**, scroll down to **"My Students"**, click <u>Edit</u> link to the right. Click **Add Students to...** tab and type last name, first name and hit Search. Click box to left of ID, then click **Add Students to** ... tab.

How do I know who is eligible?

PSSP homepage report titled **[WISD] My Medicaid Caseload** (right column), automatically lists who on your caseload is Medicaid eligible. *These are the students for whom you log evaluations and IEP/IFSP participation. Also log therapy and counseling services, if applicable, including a monthly summary. (no summaries needed for evals and IEPs)

Logging Services:

- Scroll down to your caseload. Click Service Calendar icon to the left of student name.
- Select the Calendar Date of your service and right click on the date; then click **Record Past Service**.
- Fill in field titled **Service**: School Psychologist
- For Service Type: Think of the intent of your service. If it's initial cert. for sp.ed., re-cert., a change in cert., use IDEA Evals. If the intent is to de-certify or you're monitoring progress, use Other Evals, not related to IEP.
- **Time and Duration:** Enter the time of your service and how many minutes it lasted.
- **Progress Report**: Select from the dropdown the student's overall progress. If it is not applicable to the service you are logging, select NA for **Not Applicable**.
- Provider Notes: Include enough detail to allow reconstruction of what transpired for each service you log. (who was present (by title, not name), what was done, how did the student respond, if applicable, and next steps)
- Areas Covered: Select one area <u>or</u> select "Other". Please specify what "Other" is in the field to the right.
- Check the box titled: Has this service been completed? and click Save.

Which Date of Service do I Use?

IDEA Evals: **use the date of the IEP**. You'll have 2 service records on the same date, one for eval mtgs/testing/reports, and one for the IEP. Use the IEP time for the IEP, and choose a different time for the evaluation.

<u>OTHER Evals</u>: use the date the eval is completed.

<u>REEDS</u>: use the date of the IEP. You'll have 2 service records on same date, one for REED mtgs/reviews/testing, and one for the IEP. Use the IEP time for the IEP, and choose a different time for the REED.

When Logging Therapy or Counseling Services: Log a Monthly Progress Summary as well.

We recommend using the last school day of the month your services were provided.

- Repeat the first 3 steps from above. **NOTE:** For **Service Type**, you **must** select **Monthly Progress Summary**.
- Time. It should be a time when school is in session. Duration is not required.
- **Progress Report:** Select from the dropdown how the student did overall during the month.
- **Provider Note**: Summarize how the student did overall during the month. Include evaluation of progress, changes in medical and mental status, and any changes in treatment with rationale for change.
- Areas Covered/Assessed: Select "Other". In the 'Specify' field, write Monthly Summary.
- Check the box titled: Has this service been completed? and click Save.

SCHOOL PSYCHOLOGIST TIP SHEET

Provider Notes must include enough detail to allow reconstruction of what transpired for each service.

All logged services are due the 15th of the following month (eg. September due October 15th)

Service Type	Service Type Description
Care Management Services Behavioral Health [99484]	Used for reporting work on Functional Behavior Assessments and Positive Behavior Support Plans; including time spent planning/development without the student, consulting with outside agencies or other team members, POC revisions
Crisis Intervention Service- per 15 minutes [H2011]	Crisis Intervention Mental Health Services, per 15 minutes, are unscheduled activities performed for resolving an immediate crisis. Activities include crisis response, assessment, referral, and direct therapy.
Family Psychotherapy (conjoint) w/o student present; must be in IEP/IFSP [90846]	Family psychotherapy (conjoint psychotherapy) <u>without student</u> present. Limit one session per day
Family Psychotherapy (conjoint) with student [90847]	Family psychotherapy (conjoint psychotherapy) <u>with student</u> present. Limit one session per day
Group Therapy, 2 - 8 students [90853]	Two to eight students present in therapy group. Limit one session per day
IDEA Evaluations (Initial, Recertification, or Ch	ange in Certification) Use date of IEP/IFSP for Date of Service
IDEA Eval: Brief Emotional/Behavioral Assessment for IDEA [96127 HT]	Brief emotional/behavior assessment (e.g. depression inventory, attention-deficit/hyperactivity disorder (ADHD) scale, with scoring and documentation, per standardized instrument
IDEA Eval: Mental Health Assessment, Initial/Reeval [H0031 HT]	Evaluation of the student's overall mental health functioning; used for initial and recertification of special education eligibility
IDEA Eval: Developmental Testing, 31 to 76 minutes [96112 HT]	Developmental testing (including assessment of fine and/or gross motor, language, cognitive level, social, memory, and/or executive functions by standardized developmental instruments when performed) with interpretation and report.
IDEA Eval: Developmental Testing, 77+ minutes [96112 HT : 96113 HT]	Same as above with additional time. Select the above procedure until you reach 76 minutes. Select this procedure to record time of testing at 77 minutes and beyond. These are recorded on the same date of service – the date the student becomes certified for special education
IDEA Eval: Neuropsych Testing 31 to 91 minutes [96132 HT]	Neuropsychological testing evaluation services including integration of student data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the student, family member(s) or caregiver(s) when performed.
IDEA Eval: Neuropsych Testing 92+ minutes [96132 HT; 96133 HT]	Same as above with additional time. Select the above procedure until you reach 91 minutes. Select this procedure to record time of testing at 92 minutes and beyond. These are recorded on the same date of service – the date the student becomes certified for special education
IDEA Eval: Psychological or neuropsychological test administration and scoring 16 to 46 minutes [96136 HT]	Psychological or neuropsychological test administration and scoring (two or more tests must be administered by any method – paper, verbal, or electronic)

IDEA Evel. Developies lor	Developing an according to stand with the stand
IDEA Eval: Psychological or neuropsychological test administration and	Psychological or neuropsychological test administration and
scoring 47+ minutes [96136 HT: 96137 HT]	scoring (two or more tests must be administered by any method – paper, verbal, or electronic)
	Psychological testing evaluation including integration of student
	data, interpretation of standardized test results and clinical data,
IDEA Eval: Psychological testing, 31 to 91 minutes	clinical decision making, treatment planning and report and
[96130 HT]	interactive feedback to the student, family member(s) or
	caregiver(s) when performed.
	Psychological testing evaluation including integration of student
	data, interpretation of standardized test results and clinical data,
IDEA Eval: Psychological testing, 92+ minutes	clinical decision making, treatment planning and report and
[96130 HT: 96131 HT]	interactive feedback to the student, family member(s) or
	caregiver(s) when performed.
IFP	/IFSP Participation
	Development, review, and revision of IEP/IFSP treatment plan.
IEP/IFSP Participation: Brief	This includes attendance at the IEP/IFSP meeting. Present results
Emotional/Behavioral Assessment [96127 TM]	of Brief Emotional/Behavioral Assessment.
	Development, review, and revision of IEP/IFSP treatment plan.
IEP/IFSP Participation: Developmental Screen	This includes attendance at the IEP/IFSP meeting. Present results
w/score [96110 TM]	of Developmental Screen.
	Development, review, and revision of IEP/IFSP treatment plan.
IEP/IFSP Participation: Mental Health	This includes attendance at the IEP/IFSP meeting. Present results
Assessment [H0031 TM]	
	of Mental Health Assessment.
Service Type	of Mental Health Assessment. Service Type Description
Service Type	Service Type Description Behavioral counseling per 15 minutes; addresses mental health
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Service Type Individual Behavioral Health Counseling [H0004]	Service Type Description Behavioral counseling per 15 minutes; addresses mental health and substance use disorders Monthly Progress Summaries are REQUIRED for all months in which therapy services are reported and <u>should include</u>
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Other Evaluations – Not for Certification	on. Date of service is date the evaluation is completed.
Other Eval: Brief Emotional/Behavioral Assessment, Not for IDEA [96127]	Brief emotional/behavior assessment (e.g. depression inventory, attention-deficit/hyperactivity disorder (ADHD) scale, with scoring and documentation, per standardized instrument; not used for special education certification
Other Eval: Mental Health Assessment, Not for IDEA [H0031]	Mental health assessment which is not used for special education certification
Other Eval: Developmental Testing, 31 to 76 minutes – Not for IDEA [96112]	Developmental testing (including assessment of fine and/or gross motor, language, cognitive level, social, memory, and/or executive functions by standardized developmental instruments when performed); not used for special education certification
Other Eval: Developmental Testing, 77+ minutes – Not for IDEA [96112 : 96113]	Same as above with additional time. Select the above procedure until you reach 76 minutes. Select this procedure to record time of testing at 77 minutes and beyond. These are recorded on the same date of service – the date you complete the evaluation
Other Eval: Neuropsych Testing 31 to 91 minutes, Not for IDEA [96132]	Neuropsychological testing evaluation services including integration of student data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the student, family member(s) or caregiver(s) when performed. Use when testing for student status/progress, decertification, other.
Other Eval: Neuropsych Testing 92+ minutes, Not for IDEA [96132: 96133]	Neuropsychological testing evaluation services including integration of student data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the student, family member(s) or caregiver(s) when performed. Use when testing for student status/progress, decertification, other.
Other Eval: Psychological or neuropsychological test administration and scoring 16 to 46 minutes, Not for IDEA [96136]	Psychological or neuropsychological test administration and scoring (two or more tests must be administered by any method – paper, verbal, or electronic). Use when testing for student status/progress, decertification, other.
Other Eval: Psychological or neuropsychological test administration and scoring 47+ minutes, Not for IDEA [96136: 96137]	Psychological or neuropsychological test administration and scoring (two or more tests must be administered by any method – paper, verbal, or electronic). Use when testing for student status/progress, decertification, other.
Other Eval: Psychological testing evaluation 31 to 91 minutes, Not for IDEA [96130]	Psychological testing evaluation including integration of student data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the student, family member(s) or caregiver(s) when performed. Use when testing for student status/progress, decertification, other.
Other Eval: Psychological testing evaluation 92+ minutes, Not for IDEA [96130; 96131]	Psychological testing evaluation including integration of student data, interpretation of standardized test results and clinical data, clinical decision making, treatment planning and report and interactive feedback to the student, family member(s) or caregiver(s) when performed. Use when testing for student status/progress, decertification, other.

	Psychotherapy		
Psychotherapy, 16 to 37 minutes with student	Treatment of a mental or emotional disorder with student and/or		
and/or family member [90832]	family (as long as student is present for part of the session)		
Psychotherapy, 38 to 52 minutes with student	Treatment of a mental or emotional disorder with student and/or		
and/or family member [90834]	family (as long as student is present for part of the session)		
Psychotherapy, Interactive Complexity, 16 to 37 minutes w/student and/or family [90785: 90832]	 Interactive complexity is used in conjunction with psychotherapy when factors complicate the delivery of service. Common issues that exist: Maladaptive Communication (i.e., high anxiety, reactivity or disagreement) Emotional or behavioral conditions inhibiting implementation of treatment plan Mandated reporting, such as in situations of abuse or neglect Use of play equipment devices or an interpreter due to 		
Psychotherapy, Interactive Complexity, 38 to 52 minutes w/student and/or family	lack of fluency or undeveloped verbal skills Interactive complexity is used in conjunction with psychotherapy when factors complicate the delivery of service. Same as above		
[90785: 90834] 	[90785: 90834] with a longer session.		
	REED		
REED – Neurobehavioral Status Exam [96116 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		
REED – Psych/SW Mental Health Assessment [H0031 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		
REED – Developmental Testing, 31 to 76 minutes [96112 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		
REED – Developmental Testing, 77+ minutes [96112 TL; 96113 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		
REED: Psychological or neuropsychological test administration and scoring 16 to 46 minutes [96136 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		
REED: Psychological or	Participation in the Review of Existing Evaluation Data (REED).		
neuropsychological test administration and	Use the date of the IEP as your service date. Attendance is not		
scoring 47+ minutes [96136 TL:96137 TL]	necessary. Your written report is considered participation.		
REED: Psychological testing evaluation 31 to 91 minutes [96130 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		
REED: Psychological testing evaluation 92+ minutes [96130 TL: 96131 TL]	Participation in the Review of Existing Evaluation Data (REED). Use the date of the IEP as your service date. Attendance is not necessary. Your written report is considered participation.		

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Non-Billable Service Types – Use for record keeping purposes only		
Consultation - Consult services are n	not separately reimbursable. If you are providing consult services, use the service	
type Consultation to document the s	service.	
Communication	Provider Absent	
No School Day	Provider Not Available	
Other	Student Absent	
	Student not Available	
	Telepractice	
Ten (10) telepractice codes availabl	le for virtual (visual/audio) services.	
	General Service Information	
Developmental testing is medically	related testing (not performed for educational purposes) provided to determine	
if motor, speech, language and/or p	sychological problems exist, or to detect the presence of any developmental	
delays. Testing is accomplished by t	he combination of several testing procedures and includes the evaluation of the	
student's history and observation.		
 Whenever possible, and wh 	en age-appropriate, standardized objective measurements are to be used (e.g.	
Denver II) for students unde	er the age of six. Administering the tests must generate material that is	
formulated into a report.		
Dovelopmental testing dans	a for advertional averages cannot be billed to Medicaid	

- Developmental testing done for educational purposes cannot be billed to Medicaid.

Group therapy must be provided in groups of 2-8 students. If the group is larger than 8, select **"Other"** to document the service.

Therapy in the classroom is a billable service ...

- when there is separation from an on-going classroom lesson; e.g., you take a student or a small group of students to the back of the classroom or out into the hall, etc.
- when the student's focus is on therapist, not the classroom teacher.

It is not a billable service if therapy is provided as part of a regular classroom activity or if you are assisting student(s) with a lesson in session.

If you have any questions, please contact the Medicaid SSP Department Anisa Isap - <u>aisap@washtenawisd.org</u> - 734-994-8100, x1556

School Psychologist: Service Record Examples				
Service Type	Service Date	Duration	Provider Notes	
IEP/ <mark>IFSP Participation</mark> : Mental Health Assessment [H0031 TM]	<u>10/17/2022</u>	60	Attended eligibility recommendation and IFSP meeting in the home via zoom, both parents present, and WISD OT and SSW. Presented evaluation results. Provided internet resources related to ASD for families via email.	
<mark>IDEA Eval</mark> : Mental Health Assessment, Initial/Reeval [H0031 HT]	<mark>10/17/2022</mark> (use date of IFSP meeting)	<mark>180</mark>	 9/12/2022 Home visit play observation with mother and child present. Communicates using single words mostly labels, ABC's, shapes, colors, counts. Seems to be a quick learner. PICA reported (paper), limited understanding of everyday dangers. Bites objects & people, flaps hands, focused on parts of objects, difficulty with transitions. Parent concerns align with observation. 9/22/2022 Completed the Autism Diagnostic Observation Schedule (ADOS-2), Toddler Module with parents present at WISD playroom at Chapell School. Scoring/range of concern and behavior observations documented i eligibility recommendation and IFSP. 	
IEP/ <mark>IFSP Participation</mark> : Mental Health Assessment [H0031 TM]	<mark>10/11/2022</mark>	60	Attended special education eligibility and IFSP meeting via zoom. Father present as well as WISD staff. Provided description of evaluation results, discussed eligibility criteria, and contributed to development of IFSP goals.	
<mark>IDEA Eval</mark> : Mental Health Assessment, Initial/Reeval [H0031 HT]	<mark>10/11/2022</mark> (use date of IFSP meeting)	<mark>150</mark>	9/29/2022 Home visit for behavior observation, child and parents present. WISD social worker completed developmental history interview. 10/4/2022 Administered Autism Diagnostic Observation Schedule (ADOS-2) with mother, father, and WISD social worker present. Completed a WISD playroom at Westerman Preschool Ann Arbor. Scoring and report write-up.	

Logging a Direct Service

Service Reco	rd		
Student	Sample, A	Service	School Psychologist
Staff	Sample, B	Service Type	Individual Behavioral Health Cou that best fits what you are
Service Date Time	11/15/2022 III:30	Group Size	1 seeing the student for.
Duration Minutes	20		
Progress Report	Slight ProgressIn your professional opinion, sthat fits the service you are professional opinion.		
	"not applicable," choose it fro	m the drop down.	
Provider Notes	This serves as your service note for logging direct services (individ	ual and group therapy	Provider notes must contain enough detail to be able to reconstruct what transpired during your service, e.g. who was present, what was done, next steps. A couple sentences with good details is all you need.
	Areas Covered/	Assessed:	
Counseling	(If Other Specify):	you did, selecting	elect one item from the drop down. If nothing fits what g "Other" is fine. However, be sure to fill in the field to
(none)	✓ (If Other Specify):	the right: (If Othe	er Specify) as in what does "other" mean to you.
(none)	✓ (If Other Specify):		
Has this service been	completed? Check this box when you are done .		
	Lastly, click save.		
Save Cance	A warning will pop up. It means you can edit any service already been submitted, and you need to change/correc	•	-

Logging Evaluations

Service Reco	rd		
Student	Sample, A	Service	School Psychologist
Staff	Sample, B	Service Type	IDEA Eval: Mental Health Assess
Service Date Time	10/26/2022 11:30 Cate of service is the date of the IEP for IDEA Evals	Group Size	1
Duration Minutes	60		
Progress Report	Not applicable In your professional opinion, see that fits the service you are professional opinion, see that fits the service you are professional opinion. Image: Ima	viding. If it is	
Provider Notes	 9/12/2022 -Home visit play observation w/ mother and child present. Co words mostly labels, ABC's, shapes, colors, counts. PICA reported (paper) everyday dangers. Bites objects & people, flaps hands, focused on parts of transitions. 9/22/2022- Completed the Autism Diagnostic Observation Schedule (ADC with parents present. Scoring/range of concern and behavior observation eligibility recommendation and IFSP. 	, limited understandin of objects, difficulty wi DS-2), Toddler Module	th State which evaluation(s) you performed and how the student responded. A sentence or two with details is sufficient.
	Areas Covered/A	ssessed:	
Testing/Evaluation	(If Other Specify):	Areas covered: s	elect Testing/Evaluation
(none)	✓ (If Other Specify):		
(none)	✓ (If Other Specify):		
Has this service beer	completed? Check this box when you are done .		
	Lastly, click save.		
Save Canc	el A warning will pop up. It means you can edit any service r already been submitted, and you need to change/correct	•	-

Logging IEP Meetings

Service Reco	rd		
Student	Sample, A	Service	School Psychologist
Staff	Sample, B	Service Type	IEP/IFSP Participation: Mental H
Service Date Time	10/26/2022 11:30 Date of service is the date of the IFSP/IEP.	Group Size	1
Duration Minutes	60		
Progress Report	Not applicableIn your professional opinion, sthat fits the service you are pr		
	"not applicable," choose it fro	m the drop down.	
Provider Notes	Mom, SLP, SW, and Psychologist attended IFSP and eligibility report The team went over the results and talked about the different eligibility the student meets criteria for ECDD but the team would like to con- him in the future due to the soft red flags that were identified but definitively be attributed to ASD. Next steps include Mom and PSI start meeting regularly.	gibilities. At this time, nsider re-evaluating could not be	State what your particular role and/or tasks were for this IFSP/IEP, What did you discuss/advise at this meeting? Plan going forward? Does not need to be lengthy, 2-3 sentences with detail. Writing "IEP Meeting" is insufficient and an audit risk.
	Areas Covered/	Assessed:	
IEP Development/Revie	w V (If Other Specify):	Areas covered: se	elect IEP Development/Review
(none)	(If Other Specify):		
(none)	✓ (If Other Specify):		
Has this service been	completed? Check this box when you are done.		
	Lastly, click save.		
Save Cance	A warning will pop up. It means you can edit any service already been submitted, and you need to change/correc		-

Random Moment Time Studies - a Guideline for Direct Service Providers

When chosen, you will receive an email from miaop@pcgus.com that you have been randomly selected to complete a webbased random moment time study. The time study gathers information on the activities that school staff are performing and classifies these activities based on whether they are educational or related to the delivery of designated health services that could be federally matched by Medicaid.

It is important that the person who reviews and assigns a code to your answers understands your activity. Please follow these guidelines: Use medical terms, when applicable, to describe activities which are health related in nature.

Using detail and providing thorough responses will help to avoid follow-up questions.

Respond the same day, or w/in 24 hrs, while information for that moment in time is fresh in your mind. **Best Practice**:

Too Vague	Detailed Response
A student	A student who is severely, multiply impaired
A parent	A parent of a student with autism
A teacher	The SXI classroom teacher
A principal and	The principal of our center program for special ed. students, along with the OT and PT and
staff	Social Worker

Ouestion 2 – What were you doing?

Too Vague	Detailed Response
Seeing a student	Providing individual therapy to a student. We worked on her goal of answering simple WH questions with decreasing cues.
Compiling Data	Compiling medical evaluations and assessments for an upcoming IEP
Looking at records or Paperwork	Reviewing a student's history and medical records to prepare for an IEP or Documenting a student's progress on IEP goals

Ouestion 3- Why were you doing this activity

Too Vague	Detailed Response
Planning	We are holding an IEP. Our team is recommending a change in certification from speech impairment to autism spectrum disorder. I will be presenting evaluation results.
Per IEP goals	The student is non-verbal and needs support for effective communication during her activities of daily living due to multiple impairments
Student needed assistance	Student was having difficulty breathing, probably due to seasonal allergies or Student needs help with actuation due to limited hand strength

Question 4 - Is the service you provided part of the child's medical plan of care or for which medical necessity has been determined? Options: Pick One

- . Yes - IEP/IFSP
- Yes Medical Plan of Care other than an IEP/IFSP (i.e. 504 plan, student health plan, nursing plan, physician's order, crisis intervention services)
- Medical necessity established in other method
- No, or N/A

Random Moment Time Study AT . A . GLANCE

Frequently Asked Questions: RMTS What is the Random Moment Time Study (RMTS)? The RMTS is the federally accepted method of documenting the amount of staff time spent on direct service and administrative outreach activities. What is the purpose of the RMTS? The RMTS is a program requirement that helps schools receive federal reimbursement for time spent on allowable related activities. What is my role in the RMTS? Your role is to respond to all moments you have been selected for in a timely manner. How did I get selected to complete an RMTS survey? Your district's RMTS coordinator identified you as a person who performs activities related to Medicaid and health-related services as part of your job. How many RMTS surveys will I get? It varies, but people typically receive 0-5 surveys per quarter. How long does it take to complete an RMTS survey? The survey is five questions and can usually be completed in less than five minutes.

How should I respond to the RMTS survey questions?

- Provide truthful and thorough responses. There are no wrong answers, but remember to answer completely and accurately. Do not include student names.
- The survey is asking about <u>one minute in time</u>. When answering your RMTS survey, provide specific information about that sixty second period.

IF YOU WERE	TELL US
In an IEP meeting	What was the single topic of discussion at your assigned RMTS time?
Conducting an assessment	What type of assessment were you conducting?
Discussing a student	What was the single topic of discussion at your assigned RMTS time?
On a prep period	What were you preparing at the time of your moment?
Completing an IEP	What specific part of the IEP was being worked on at the time of your moment?
Working on an IEP goal	What specific goal was being worked on at the time of your moment?
Working on email	What was the content of the specific email you were reading or writing?
Driving to next location	What was the first task completed upon arriving at your next location?
Completing multiple tasks	What one specific task was being completed at the exact time of your moment?
At a conference/training/PD	What was the topic of discussion at the time of your moment?

Tips for specific situations:

Final Tips:

- When responding to the "why" question, think about the intended outcome of the activity you were doing.
- You should not drop everything to complete your RMTS survey. However, you should complete it as soon as possible after the moment passes. Ideally, complete the RMTS survey before leaving work for the day.
- If you are absent, not scheduled, or leaving work before your moment occurs, complete it the next day.
- If you are not working with a student at the time of your moment, that is fine. You should still complete the moment and respond with the activity you were doing at that date and time.