



Human Services

1. Barrier Busters

A network of 100+ social service organizations that work together to coordinate resources and connect residents to financial assistance in order to prevent crisis.

Primary contact

Moonson Eninsche

eninschem@washtenaw.org

Learn more at washtenaw.org/barrierbusters

Helpful links:

- [How To Become a Barrier Buster](#)
- [Barrier Buster Orientation Registration](#)

2. Low-Income Household Water Assistance Program (LIHWAP)

An emergency program to help income-eligible households pay outstanding water & wastewater bills. Provides up to \$650 in direct payment assistance toward water/sewer bills.

Primary contact

Stacy Poncher

ponchers@washtenaw.org

Learn more at washtenaw.org/LIHWAP

Helpful links:

- [Program Application](#) (applications are paused until 12/1/23)

3. Senior Programming

a. Senior Nutrition – Meals on Wheels & Senior Cafes

On-site and home-delivered meals for older adults throughout Washtenaw County to maintain health, housing stability, and independence.

Primary contact

Marti Popyk

popykm@washtenaw.org

Learn more at washtenaw.org/SNP

Helpful links:

- [Senior Nutrition Program Registration Form](#)
- [Senior Café Locations](#)
- [Meals on Wheels Providers](#)

b. Foster Grandparent Program

Income-eligible seniors provide educational support & mentorship to youth in school settings throughout the county. Volunteers receive a financial stipend.

Primary contact

Sandy Bowers

bowerssk@washtenaw.org



Learn more at washtenaw.org/FGP

Helpful links:

- [Volunteer application](#)
- [Site request for Foster Grandparent Volunteers](#)

Housing and Infrastructure

1. Weatherization and Home Improvement Program

Emergency repairs, safety, energy efficiency improvements, and barrier-free access for low-income Washtenaw County households. Examples of services include insulation and furnace and other appliance tune-up, repairs, & replacement. Eligible residents can also join to Air Conditioner Assistance Program wait list on February 20th, 2024.

Primary contact

Ella Clark (intake coordinator)
clarke@washtenaw.org

Learn more at washtenaw.org/HIP

Helpful links:

- [Request for information](#) (first step)
- [Income guidelines](#)

2. Ann Arbor Affordable Housing Waitlist

The waitlist matches low-moderate income persons with below-market units in downtown Ann Arbor. Properties accept housing vouchers.

Primary contact

Karen Newman
newmank@washtenaw.org

Learn more at AnnArborWaitlist.com

Helpful links:

- [Application](#)

Economic Development

1. Financial Empowerment Center (FEC)

The Financial Empowerment Center (FEC) offers professional, one-on-one financial counseling as a free public service to enable Washtenaw County residents to address their financial challenges, needs, and plan for their futures. The FEC is in partnership with Eastern Michigan University, Faith in Action, and Jewish Family Services.

Primary contact

Veronica Brandon
brandonv@washtenaw.org

Learn more at washtenaw.org/FEC



Helpful links:

- [Request for first-time appointment](#)
- [Request for returning-client appointment](#)
- [Locations](#)

General OCED information

1. Washtenaw County Services spreadsheet

This is a comprehensive spreadsheet that is updated regularly. Feel free to add your information and share as you see fit!

Primary contact

Hannah Lane

laneh@washtenaw.org

View the spreadsheet [here](#)

2. OCED website and socials

You can find a comprehensive overview of OCED programs, services, and reports at washtenaw.org/OCED. You can also stay up to date with our office on Facebook, Instagram, Twitter (X), and YouTube! If you would like help promoting any community events, feel free to reach out any time.

Primary contact

Hannah Lane

laneh@washtenaw.org

Visit our website [here](#)

Helpful links:

- [Facebook](#)
- [Instagram](#)
- [Twitter \(X\)](#)
- [YouTube](#)